



MAINTENANCE PACKAGE SEMPERGREENWALL INDOOR

For the well-being and appearance of your green wall, it is important to have periodic maintenance carried out. After all, a SemperGreenwall Indoor is and remains a living product. That is why Sempergreen Vertical Systems offers a maintenance package to keep the SemperGreenwall in top condition all year round.

MAINTENANCE PACKAGE SEMPERGREENWALL INDOOR ON AN ANNUAL BASIS

COMPONENTS	FREQUENCY
Maintenance & care of plants + maximum 5% renewal	4x*
Visual check	2x
Maintenance Plant Care System	1x
Replenishment of nutrients	when necessary
Online monitoring by Sempergreen Vertical Systems	2 to 3 times a week
Helpdesk in the event of calamities	24/7
Pest control	when necessary

* The number of times depends on the plant assortment used. Sempergreen will advise on this when concluding a maintenance contract.

TELEPHONE HELPDESK IN THE EVENT OF CALAMITIES

Our maintenance package includes access to our telephone helpdesk. If you have any questions, we are available for telephone advice on working days during office hours. In case of emergencies, you can also make use of an emergency telephone number outside office hours.



PLANT CARE AND MAINTENANCE

SemperGreenwall maintenance consists of several elements:

- Firstly, a visual inspection is carried out twice a year. This involves inspecting the condition of the wall and identifying what actions are required at the next maintenance appointment.
- Furthermore, the plants are pruned and cared for 4 times a year.
- We also look closely at any plant losses. In case of plant loss, a maximum of 5% of the total number of plants is replaced. If there is a plant loss of more than 5%, we will discuss with the customer what is possible to restore the wall to the desired level.
- Finally, gutters and drains are checked and cleared of leaves and other waste.

MAINTENANCE PLANT CARE SYSTEM

The Plant Care System is the beating heart of your SemperGreenwall. This clever irrigation system provides all plants with the water and nutrients they need. During the installation of a SemperGreenwall, the Plant Care System is specifically adjusted to the indoor climate present.

The Plant Care System is fully checked and tested annually. You are guaranteed on all parts and their replacement for 2 years from the date of installation.

Any replacement of parts after this period will be agreed with you and the cost of the parts and labour to be replaced will be charged.

REFILLING OF NUTRIENTS

To ensure plant growth, every SemperGreenwall needs nutrients. The Plant Care System is equipped with a nutrient module, in which the nutrients are dissolved in the right mixing proportion. This ensures that your SemperGreenwall receives the right nutrients.

Within your maintenance contract, the nutrients are topped up regularly. This is usually done during one of the maintenance checks or visual inspections.

ONLINE MONITORING

Through online monitoring, your SemperGreenwall is actively monitored remotely by Sempergreen Vertical Systems two or three times a week. This involves checking whether the moisture values, water flow and temperature (must always be at least 15 degrees) are still correct and whether the water and nutrient tanks are still filled. If an anomaly is detected, we will contact you immediately.

CONTROLLING DISEASES AND PESTS

Living plants attract many insects. Apart from many good insects, there are unfortunately sometimes insects that damage the plants. During maintenance and visual inspections, we check the plants for these signs and, if necessary, control the pests biologically.